

Equal Opportunity Act 1984

(South Australia)

What does the Equal Opportunity Act do?

- Promotes equality of opportunity by prohibiting direct or indirect discrimination against a person on the grounds of;
 - gender & sexuality
 - marital status
 - pregnancy & breastfeeding
 - race, colour, descent or ethnic origin
 - disability
 - age
 - religious appearance or dress
 - caring responsibilities of a family member
 - association with a child
- Establishes the <u>Equal Opportunity Commission</u> to review & reconcile complaints

- The University adopts the principles of both the South Australian Equal Opportunity Act 1984 & the Commonwealth Equal Opportunity Act 1995
 - The Acts are effectively the same
- The Act prohibits discrimination by the University & its employees

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The Act prohibits direct discrimination :

- Obvious discrimination that;
 - causes a person to feel humiliated, embarrassed, ridiculed, denigrated or segregated
 - denies a person access to or refused service

or

causes a person to lose an opportunity or income

The Act prohibits indirect discrimination :

- Less obvious discrimination that appears to be equal treatment but is unfair to certain people or groups of people who are;
 - unable or less able to comply with the rule

or

are disadvantaged because of it

- Employers are not only responsible for their own behaviour but are jointly responsible for the behaviour of their staff;
 - in all work situations
 - during functions, seminars, conferences, office parties, business or field trips
- The University is liable for acts of discrimination & harassment by its employees & agents

Unlawful Discrimination: Bullying

- The Act prohibits bullying behaviour which has the effect of intimidating, humiliating, or psychologically terrorising individual workers or groups of workers, for example;
 - sarcasm
 - threats or verbal abuse
 - unwarranted criticism
 - innuendo
 - 'ganging up' or deliberate exclusion
 - undermining or deliberately impending a person's work or spreading malicious gossip about a person that is not true

* Staff can now be prosecuted for bullying offences under South Australian OHS&W legislation, Fair Work Act 2009 (Cth) as well as the Equal Opportunity Act 1984

- The Act prohibits sexual harassment by customers, colleagues, patients, diners & students, for example;
 - graphic or sexually offensive emails

- The Act prohibits discrimination on the grounds of sexuality, for example;
 - mimicking or making fun of a person's behaviour because you think they are bisexual
 - refusing to appoint or promote someone who is transsexual to a position involving contact with clients because you think the clients won't approve
 - refusing to allow a heterosexual to attend a Gay Pride event
 - refusing to provide services to students you suspect of being homosexual because you think they are likely to have AIDS

• The Act prohibits discrimination against women because of pregnancy, future

• The Act prohibits discrimination on the grounds of disability in most situations

Unlawful Discrimination: Exceptions

- The Act prohibits discrimination on the grounds of disability in most situations, BUT employees do not have to tolerate violence or aggression caused by an illness
- A disabled person must also still be able to perform the inherent requirements of the position
- An employer may make 'reasonable adjustments' to help the person do their job, for example;
 - Modifying the height of a desk to accommodate a wheel-chair
 - Offering flexible work hours to accommodate doctor or therapist appointments
 - Allowing for extra unpaid leave for medical treatment
 - Providing an employee with diabetes some private space for injecting insulin, such as a sick room or empty office
 - Improving the lighting at a workstation for an employee with low vision

Unfavourable treatment: Identity of a spouse or partner

- The Act prohibits unfavourable treatment on the grounds of the identity of a persons spouse or partner, for example;
 - refusing to employ someone job because of who their spouse is or was
 - Except where there is a;
 - threat to confidentiality
 - conflict of interest
 - a risk to health or safety

Unfavourable treatment: Personal Association

- The Act prohibits unfavourable treatment on the grounds of personal association & characteristics of a companion, for example;
 - You can not be treated unfairly if your friend has a disability, your colleague was not born in Australia, or your father is a politician
 - If you & your friends are refused entry to an event because of the race, disability or sexuality of one of you, that is considered discrimination against all of you

- The Act prohibits unfavourable treatment on the grounds of religious dress:
 - Staff are entitled to wear the dress & adornments of their religion to work
 - a hijab

Individual Consequences:

- Individuals could be liable for a claim of discrimination or harassment if they knew about it (or should have known about it) & did nothing to stop it or prevent it from happening again
- Compensatory payments of up to \$5,000 for injury to feelings
- Ancillary orders, such as;
 - compulsory Equal Opportunity training moany <</MCID 17 >>BDC 0 Tw -7.781 0 To Eersmen

What can happen if I don't comply? (cont.)

University Consequences:

- Compensatory payments or payment of damages for economic loss or loss of wages
- Ancillary orders, such as;
 - Adjustment of employment hours, pay or conditions
 - Allowing access to previously refused services, courses or accommodation
 - Changes to policies & procedures to prevent discrimination
- Negative publicity
 - Damage to the University's reputation
 - Attraction & retention of staff & students is compromised

University obligations under the Act

- Do not engage in discrimination, harassment, bullying, vilification & victimisation
- Treat your co-workers fairly in all your dealings with them
- Behave in a manner consistent with University policies & procedures including;
 - Fair Treatment Policy
 - Fair Treatment Guidelines for Staff
 - Code of Conduct
- Listen & respond if asked to modify behaviour
- REMEMBER: You are representing the University and your behavior is a reflection of the University as an institution & all of its staff

Obligations of Managers (cont.)

- Know how to handle inappropriate behaviours before they escalate
 - Encourage staff to come forward with problems or complaints
 - Treat complaints seriously, quickly & confidentially
 - Resolve misunderstandings in a non-adversarial manner
- Direct all serious complaints to <u>Gerald Buttfield</u>, Manager, Health Safety & Wellbeing
 - A complaint can to the EO Commission will only be considered if it is not resolved at University level first

